

Contact a Customer Service Representative by calling 800-624-2356 for questions/comments concerning general HealthLink inquiries.

State of Illinois Accounts: Contact AmeriBen Customer Service by calling 877-379-5802.

The HealthLink Provider Relationship Account Management Team assists with education, administrative policies/procedures, problem resolution and service needs.

State	Hospitals/Health Systems	Zip Code/County	Provider Relationship Account Mgr.
Missouri	BJC Healthcare (facilities & professional) Mercy Medical (facilities & professional) SSM Healthcare (facilities & professional) Washington University School of Medicine		Steve Yarck Provider Relationship Account Mgr, Sr. Phone: (314) 226-7469 Fax: (855) 328-8557 SYarck@healthlink.com
Illinois	All	All Counties	
Arkansas	All	All Counties	Diane Shipley Provider Relationship Account Mgr Phone: (314) 882-8057 Fax: (877) 798-0769 DShipley@healthlink.com
Indiana	All	All Counties	
Iowa	All	All Counties	
Kentucky	All	All Counties	
Missouri	All Except: BJC Healthcare, Mercy Medical, SSM Healthcare & Washington University School of Medicine	All Counties	
Ohio	All	All Counties	
Tennessee	All	All Counties	
Wisconsin	All	All Counties	
National Ancillary	American Home Patient, Apria, Concentra Urgent Care, DaVita, Fresenius, Hanger Prosthetics & Orthotics, LabCorp, Lincare, Maxim Healthcare Services, Quest		